



Southern Tier Independence Center

CORPORATE COMPLIANCE FACTS

Reports of fraud, abuse, or unethical activity and violations of STIC's Corporate Compliance Plan, can be made to STIC's anonymous hotline @ 1-855-210-8495. When making an anonymous report, be sure to include:

- A description of the alleged activity
- The names of the parties involved
- The date/time the alleged activity took place
- Location of any available evidence

Examples of Things to Report

- Billing for services not actually performed.
- Providing unauthorized services.
- Billing for services without proper documentation.
- Billing for more than once for same service/date.
- Falsifying timesheets.
- Giving or accepting something of cash value (cash or gifts) in return for services.

What can you do to prevent unethical activity or abuse?

- Be honest and accurate in filling out timesheet
- Do not fill out timesheet in advance of providing service.
- Be on time and provide services as indicated on plan of care.
- Keep accurate and complete records.
- Keep consumer information confidential.
- Report any dishonesty or abuse of time or service provided.

Other Numbers:

Compliance Officer, Sheila Loftus, 724-2111 Ext. 377

Executive Director, Maria Dibble, 724-2111 Ext. 318

Assistant Director, Jennifer Watson, 724-2111 Ext. 323

Office of the Medicaid Inspector General (OMIG) hotline: 1-877-7FRAUD

Please let us know if there is a compliance topic on which you would like additional information or clarification. We would like to hear from you!